

NorthmarkCommunications

Field Deployable Telecom Solutions

Planning Your DTS1000 Series Field Deployable Telephone System

Before you price or order a system, it's important to think about how you will use it. This will assure that you get a system that does exactly what you want it to do. If you are unfamiliar with PBX telephone systems, contact Northmark Communications to discuss your ideas.

Here are some simple questions to help you plan:

1. How many incoming lines will you need? (3, 6, 8, or 16)
2. How many telephone extensions will you need? (8, 16, 24, 48)
3. Will any extensions need to be cordless? Do you need long or short range phones?
4. Do you need intercom capability between extensions?
5. Do you need all-call, in-phone voice paging capability at some or all extensions?
6. Do you need to transfer calls to other extensions?
7. Will you need to conference multiple extensions or lines together?
8. Will a live person be available to answer the incoming calls all the time?
9. Do you need voice mail to cover agency extensions when no one is there to take calls?
10. If you need voice mail, does it need to be secure (password required)?
11. Will you have dependable, clean, and stable 120 volt AC power available?
12. Will you need to power the system with a generator, or will no power be available?
13. Will dependable land-line telephone service be available?
(If not, you need to consider cellular or satellite telephone service)
14. If land-line service is not available or cannot be depended upon, will your system be used primarily during disaster conditions where local cellular service is disrupted?
(If yes, satellite telephone service may be a better option than cellular.)
15. Do you have a need to connect with VoIP (Voice over Internet Protocol) telephone service? (If yes, contact us to discuss options.)